



We have an exciting opportunity for an experienced, innovative and commercially astute General Manager – Technology & Innovation.

AJ Hackett Bungy is synonymous with innovation, at the ground-breaking edge of adventure tourism & the world industry leader in gravity challenges. We're a proudly Kiwi organisation, with innovation, life experience & fun at the core of what we do. With three decades of experience and safety leadership under our belt, we've expanded our resume to more than 'just' Bungy & we're looking for someone to join our Crew & come with us for the ride.

Reporting to the Chief Executive you will provide visionary technology leadership across multiple sites in Queenstown, Auckland and Taupo including technology that supports;

- Maintaining the existing environments across ICT, tele/Datacom's, business systems, Photo and Video solutions.
- Oversees management of a 7 day operation with multiple complexities including booking systems, wide area network, owned microwave and wireless data links, operational systems, web based services, crew helpdesk and multiple bespoke customer interfaces and solutions.
- Lead the customer experience interface with technology and how this can be leveraged in the modern environment and our tech smart customers.
- Leading the strategy and roadmap for technology and process innovation and automation and setting and delivering work programmes.
- Leveraging and continually developing the Photo and Video solutions to ensure maximum commercial benefit gained from investments.
- Working with colleagues to support and drive business improvement with the focus to improve customer, crew, health and safety processes, systems, services and experiences.

You will also lead and demonstrate best practice in project and program management, business process mapping and automation.

This is an exciting and challenging role supporting a broad technology environment that operates 7 days a week/364 days a year.

To apply for this fantastic opportunity send your CV & cover letter to shane@bungy.co.nz
Applications close on the 28th of June 2020.