



Safety Practices

AJ Hackett Bungy New Zealand Products:

1. Kawarau Bridge Bungy – est. 1988
2. Nevis Bungy – est. 1999
3. Nevis Arc – est. 2008
4. Ledge Bungy – est. 1997
5. Ledge Sky Swing – est. 1998
6. Auckland Bridge Bungy – est. 2003
7. Auckland Bridge Climb – est. 2001

At AJ Hackett Bungy, the safety, security and enjoyment of customers is of paramount importance and plays a vital role in our day-to-day operations. We pride ourselves on having delivered a safe and rewarding adventure experience since 1988.

Optimum safety procedures and practices are fundamental to every aspect of AJ Hackett Bungy & Swing operations in New Zealand. As a dynamic and innovative adventure based company we continually assess and benchmark our products and operations. This is done in accordance with national and international industry standards.

We believe the best Bungy & Swing experience is a combination of perceived risk and integral safety. To achieve this every part of our operations from crew, training and equipment to operational and safety procedures are constantly checked and counter balanced. This ensures our rigorous internal standards are maintained to the highest level.

AJ Hackett Bungy New Zealand carries a comprehensive Public Liability Certificate. A copy of our certificate is available upon request.

KEY SAFETY PROCESSES AND PROCEDURES

AJ Hackett Bungy pioneered commercial Bungy Jumping back in 1988 and continues to be an industry leader and innovator. After it began the company quickly recognized the need for a written set of rules for commercial operations and was the instigator of a Code of Practice in 1990. The Code of Practice was written in consultation with a number of industry partners from the adventure, construction and tourism sectors. This is now an industry standard for Australia and New Zealand and is used as a guideline throughout the world.

CODE OF PRACTICE

The Code of Practice for Bungy Jumping, established in 1990, is a joint Standard under the terms of the Active Co-operation Agreement between Standards Australia and Standards New Zealand. It has been extensively modified since its first release in 1990 and continues to define a quality assurance system for all areas of Bungy operations including but not exclusive to:

- Platforms
- Cord specifications
- Rigging and equipment
- Harnesses
- Ropes and cables
- Hardware
- Testing and inspections
- Crew training
- Jump and launch zones
- Public areas and amenities
- Entry qualifications
- Site operations
- Medical and age restrictions
- Emergency provisions
- Rescue courses
- Register of Bungy jumpmasters

CODE OF COMPLIANCE

AJ Hackett Bungy complies with all national and local Government licensing, regulatory auditing and controls.

Machinery

Registration of an Amusement Device License – Department of Labour (DOL)

Certificate of Examination – Machinery Act 1950

Certificate of Registration – Machinery Act 1950

Permit to Operate – Machinery Act 1950

Land

Department of Conservation - Concession to Operate

Queenstown Lakes District Council - Concession to Operate

Central Otago District Council – Concession to Operate

Resource Management Act - Concession to Operate

Safety

Workplace Safety Management Practice (WSMP)

Accident Compensation Corporation (ACC)

Quality Assurance Systems

QUALMARK

Endorsement System for Tourism Business

General Assessment

1. Customer Service
2. Facilities and Equipment
3. You and Your Staff
4. Cultural
5. General Safety and Welfare
6. Overall Business Operations
7. Responsible Tourism Operations
8. Environmental Responsibility

Secondary Assessment

1. General Safety and Welfare

AUDITING

AJ Hackett Bungy & Swing operations are regularly assessed by three separate organizations in accordance with the Code of Practice. We are proud to consistently attain a high level of compliance and standard well above the tertiary level of assessment and to continue operating at peak safety and efficiency requirements.

1. AJ Hackett Bungy is audited by Bureau VERITAS, an internationally recognized auditing company who focus on equipment and maintenance.
2. The Accident Compensation Corporation (ACC) runs a comprehensive Workplace Safety Management Practice audit of systems and procedures. This audit covers areas of inductions, training, health monitoring, management and employee participation, rehabilitation, contractors, emergency responses and accident investigation.
3. Qualmark is New Zealand Tourism's official mark of quality.

EQUIPMENT SAFETY

AJ Hackett Bungy use only the latest technologies and safety equipment designed by experienced teams and experts to exacting standards. All AJ Hackett Bungy & Swing equipment is subject to rigorous internal regulatory controls. Our aim is to ensure the very highest safety procedures are maintained. Our quality assurance system determines that all equipment is deemed fit for use at all times.

What we do to ensure our equipment is safe:

- We only source our equipment from recognized suppliers who are fully certified for conformance and compliance.
- Prior to the use of equipment we extensively test every piece to ensure its performance.

- All equipment is assigned an appropriate working life span that determines when it is likely to need replacement. This is done to ensure we exceed a safety factor of three.
- All equipment use is recorded to ensure it stays within its pre-determined life span.
- Each piece of equipment has a redundancy or back up system in place to mitigate failure.
- Periodically, retired equipment is tested to the point of destruction. This is done to prove that even at the end of its working life span, its performance still exceeds three times its maximum safe working load. This testing is done by a certified external test facility.

ONSITE SAFETY

At AJ Hackett Bungy we aim to minimize risk and create an enjoyable and safe environment for all our customers, guests and crew.

All activities have a Standard Operating Procedures Manual (SOP), to ensure the safety of the operation is consistent. Our crews are trained to these and they are reviewed regularly.

We provide extensive workplace and team training for our crew. This involves internal and external training courses.

Recognized training programmes include driving, first aid, hospitality, and safety rescue procedures.

Operations Crew members can progressively work through all areas of Bungy & Swing operation units culminating in an external qualification to become a registered Jump Master. This is recognized as an international qualification.

Each AJ Hackett Bungy site has at least one registered Jump Master who is responsible for all Bungy & Swing processes on each day of operation.

At minimum one AJ Hackett Bungy onsite personnel will hold the following qualifications:

- Workplace First Aid Certificate/Pre Hospital Emergency Care Certificate
- Fire Safety (Safe) Certificate
- A minimum of at least one Operations Crew member at the Kawarau Bridge Bungy site holds and In Water Rescue Certificate.

AJ HACKETT BUNGY SAFETY COMMITMENT

AJ Hackett Bungy is committed to delivering a safe and fun environment to ensure your Bungy & Swing experience is the very best it can be. We are very proud of our safety record and look forward to welcoming you to our Bungy and Swing sites in Auckland and Queenstown, New Zealand.